



DENTAL ADMINISTRATION SERVICE

Complete end-to-end dental administration powered by our Enterprise System

Though technology advancements are now commonplace in the practice of dentistry, dental benefit administration often continues to rely on the same paper-based, manual processes, resulting in less than optimal operational performance.

It's time for dental benefit administration to join the digital age, with technology-enabled administration services that drive operational excellence, lower costs, and allow businesses to scale to market demands.

TECHNOLOGY-ENABLED DENTAL BENEFITS ADMINISTRATION FOR GOVERNMENT AND COMMERCIAL PAYERS:

SKYGEN's dental administration services are managed by dedicated dental experts and powered by our automated Enterprise Technology to help decrease benefit costs, improve provider network performance, and offer dental program payers peace of mind.

PROVIDE REGULATORY COMPLIANCE

SKYGEN's compliance team ensures federal and state rules and regulations are met.

ENSURE MEMBER AND PROVIDER SATISFACTION

By deploying robust self-service web portals, members and providers can quickly find the dental benefit information they need when they need it.

QUICKLY ADJUST TO NEW BUSINESS

Using state-of-the-art automation technology, SKYGEN's dental benefit administration team can quickly and easily adapt to a rapid increase in membership without increasing benefit costs.

DEDICATED DENTAL TEAM

Our team expertly handles all dental processes from network development to claims payment.

ACCURATE PROVIDER DATA

SKYGEN's benefit administration ensures clean data throughout the provider lifecycle by capturing data directly from providers themselves.

CUSTOM-BUILT NETWORKS

SKYGEN's network development team can craft a network specific to the client's needs and make the network available within 90 days of the implementation date.

WHY SKYGEN

Our benefit administration services leverage our modern Enterprise System platform



More than two decades of dental expertise. Since our inception in 1993, SKYGEN has been focused on developing innovative, efficient processes and technology specifically for dental benefit administration.

Adaptable and flexible. Our dental benefit administration systems and solutions are able to accommodate any benefit plan configuration, giving payers the freedom to design creative, cost-effective benefit plans that meet their dental program goals.

Hands-on management. SKYGEN's industry-leading dental consultants thoroughly review claims to ensure accurate payments and identify costly instances of provider fraud, waste, and abuse.

Operational transparency. Using our Enterprise System, dental payers can access real-time performance reports through built-in executive reporting at any time, providing complete transparency into SKYGEN's dental benefit administration operations.

CLIENT EXPERIENCE

SKYGEN administers dental benefits for nearly **10.5M** members...

Support more than **2,500** dental products

First dental benefit management company to receive **full URAC accreditation**

Improved member satisfaction from 87% to **96%** for one of our dental clients within one year

In 2017, processed more than **11M** dental claims

Nearly **90%** of dental claims paid within 14 days

Almost **80%** of dental claims submitted electronically

...on behalf of MCOs in **32** states.



To learn more about how SKYGEN benefit administration can bring your dental program into the digital age, visit: skygenusa.com/learnmore to schedule a demo or start a conversation with us.



About SKYGEN

SKYGEN powers transformation of specialty benefits administration with technology and service solutions that reduce healthcare costs, improve access to care, increase healthcare value and elevate experiences and satisfaction for all stakeholders. SKYGEN partners with healthcare payers, delivery systems, and state regulatory agencies to administer dental and vision and other specialty benefits in both commercial and government markets. With its intelligent software-as-a-service (SaaS) automation, third-party administration (TPA), marketplace connectivity and risk management solutions, SKYGEN powers the nation's leading healthcare organizations and serves 44 million member lives across all 50 states plus the District of Columbia and Puerto Rico.

For more information, please visit [SKYGENUSA.com](https://skygenusa.com).