

With decades of proven experience administering specialty healthcare benefits, SKYGEN USA is your trusted partner to reduce the cost of vision benefits delivery and bring the program into the digital age.

UNMATCHED VISION EXPERTISE PAIRED WITH AUTOMATED TECHNOLOGY

SKYGEN USA's Vision Administration Service combines our unmatched expertise with industry-leading technology to reduce cost and improve members' eye health while ensuring vision care services are necessary, appropriate, and efficiently delivered.

We help manage vision care at every level, from routine services to medical eye exams and surgical procedures. By aligning our flexible, technology-enabled solutions with our clients' strategic direction, SKYGEN USA is a strong partner for government and commercial payers in managing the cost and quality of vision care.

SKYGEN USA'S VISION SOLUTIONS BENEFIT ALL STAKEHOLDERS



MEMBERS:

Convenient access to preventive vision care through innovative outreach methods



PROVIDERS:

Efficient, automated administration using a completely paperless platform



PAYERS:

Scalable, flexible technology and services to coordinate vision benefits

VISION BENEFIT ADMINISTRATION SOLUTIONS

FLEXIBLE, SCALABLE VISION ADMINISTRATION SOLUTIONS

With SKYGEN USA as your vision partner, you can pick and choose which services to keep in house and which to outsource to us. Our comprehensive services for vision programs include:



Custom network development – Choose providers for your network. Instead of a one-size-fits-all network, we collaborate with you to understand your unique business needs, creating a custom network built just for you.



Self-service provider portal – Capture self-reported information throughout the provider data life cycle. Our easy-to-use provider portal allows providers to manage credentialing, contracts, member benefit verification, authorizations, and claims all online.



Automated claims processing – Efficiently process claims without manual intervention. Our built-in system edits automatically process clean claims with no human interaction.



Provider rating and recognition program – Automatically refer members to the highest-rated providers. Our provider ratings identify providers delivering the most appropriate and efficient care based on configurable, weighted criteria.



Vision lab integration – Provide an online material ordering and fulfillment process for providers and manage orders in real time. The provider portal allows providers the freedom to select the lab they want to use to fulfill their material orders. Our Enterprise System then automatically displays submitted orders, allowing real-time access to view and edit material order details.

CLIENT EXPERIENCE

15M+ vision member lives on our technology platform

13M+ vision claims processed using our technology platform

Almost **90%** of claims submitted electronically

100% of SLAs met

Nearly **60%** of claims paid by electronic funds transfer



SKYGEN USA is dedicated to transforming the delivery of health benefits with innovative, technology-enabled solutions that drive down the cost of care while promoting better outcomes for all Americans. By developing and employing world-class software solutions, the organization provides unprecedented levels of automation and cost savings, creating the most efficient health plans in the country.

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