



POWERING HEALTHCARE FOR THE DIGITAL AGE

DENTAL TECHNOLOGY PARTNER: TRANSFORMING THE DELIVERY OF DENTAL BENEFITS



BUILT FOR DENTAL: With more than twenty five years of experience in the dental benefits industry, SKYGEN USA is dedicated to providing innovative technology solutions and services that power the most efficient and effective dental plans in the nation. Our technology platform was built for dental benefit administration and continually evolves to address new regulations and industry innovations in government and commercial markets. We are dedicated to Medicaid benefits administration through our innovative, technology-enabled solutions that power states' and MCOs' Medicaid programs, creating unrivaled levels of automation to improve efficiency, while allocating more dollars to care and protecting the most vulnerable Americans. In the commercial dental market we leverage technology to bring new levels of efficiency to dental payers, helping them reduce costs while ensuring a better provider and member experience.



FUTURE-PROOF TECHNOLOGY PLATFORM: SKYGEN USA has more than two decades of experience developing our technology platform to accommodate market innovations, technology advances and client needs. Our stable architecture is based on industry standards incorporating best practices and code stability allowing us to extend features in a thoughtful fashion. As a cloud provider we maintain your infrastructure by deploying patches and operating system and component updates. Our platform consistently exceeds industry quality standards, allowing our clients to remain in compliance with government regulations and up-to-date with the most innovative technology in the industry. SKYGEN's solutions take the risk out of major technology investments. We focus on your platform so you can focus on your business.



LOW TOTAL COST OF OWNERSHIP (TCO): SKYGEN USA's suite of technology-enabled solutions offer clients a low TCO, with leading* dollar-for-dollar value based on the full spectrum of costs for the platform, including training, implementation, upgrades, maintenance, and ongoing support. (*Third-party evaluation by Catalyst Solutions, April 2018)



HIGHEST LEVELS OF SECURITY AND COMPLIANCE: SKYGEN USA offers peace of mind to our clients with the highest levels of security and compliance through our portfolio of technology-enabled solutions. Security is built into our software development lifecycle resulting in a stable, well-architected foundation. We are a trusted partner in the dental benefits industry and hold numerous distinctions, including NCQA, URAQ, and HITRUST certification and is fully HIPAA compliant.





END-TO-END ELECTRONIC PROVIDER RELATIONSHIPS: SKYGEN USA's operations and technologies facilitate end-to-end electronic provider relationships creating value for providers and payers. Our platform supports higher electronic adoption rates among providers, resulting in significant time and cost savings for our providers and payers. Within one web portal, providers can verify member eligibility, review benefits and accumulations, submit claims, and view payment advices.



DENTAL ECOSYSTEM AND INFORMATION ENGINE: CONNOVUS is a connectivity ecosystem that exchanges data via APIs and is system agnostic, facilitating day-to-day transactions, including claims, network management, provider data management, and much more, across interconnected providers and payers, and across multiple processing systems. In the future, AI-driven prescriptive analytics will enable both dental providers and dental payers to make better business decisions, increase productivity, lower costs, and improve access to care and health outcomes for patients. In short, Connovus is transforming the current business model from data to information, and from volume to quality.



ROBUST ANALYTICS DELIVER TOOLS FOR BUSINESS INSIGHT: Leading edge analytics in our technology platform provide our clients with essential, real-time management information to support benefit plan design and continuous program oversight. With self-service options and build-your-own reporting capabilities, we empower our clients to take reporting into their own hands to get a holistic view of their dental business. In addition, our Risk Management Solutions use sophisticated analytics to examine our clients' data, and our team of industry experts offers personalized market-by-market recommendations, resulting in millions saved annually. SKYGEN USA also delivers the tools to optimize plan performance and create effective value-based benefits programs.



HIGHLY CONFIGURABLE PLATFORM: SKYGEN USA's technology platform is built on service-oriented architecture aligned to business processes, allowing the application to be configured and scaled according to the needs of each client. We streamline integration and increase automation, removing redundant, manual processes. The result is increased efficiency, greater data accuracy and increased satisfaction for payers, providers and members.



COMPLETE, DENTAL ADMINISTRATION SERVICE: SKYGEN USA'S technology-enabled benefits administration services and industry expertise drive operational excellence, lower costs, and allow businesses to scale to market demands. Our Third Party Administrator services provide regulatory compliance, improve member and provider satisfaction through online services, and ensure provider data integrity and operational transparency through access to real-time performance reports. Our SaaS offering provides an integrated platform for dental benefit administration. Tapping into our platform helps payers improve access to care, engage providers and reduce costs. SKYGEN USA's connectivity solutions including Provider Data Management, Revenue Cycle Management and Network Data Management help automate benefits management. Finally, our suite of Risk Management Solutions can help payers analyze and fine tune benefit plans, reduce administrative costs, increase member and provider satisfaction and improve outcomes.



FLEXIBLE DEPLOYMENT OPTIONS: SKYGEN USA partners with clients to execute their dental benefits strategy in their respective markets. Our flexible deployment options – from component solutions, such as credentialing, to full SaaS or TPA services, risk management and marketplace connectivity solutions – allow our clients to choose which level of engagement is appropriate for their business needs. In addition, our clients may change their outsourced services at any time. Our products and services are fully scalable, giving clients the ability to readily create unique products and expand their business.



REAL-TIME DATA SHARING: Our core expertise includes the integration of our enterprise technology platform with our client's technology systems and complex data sources through an extensible, flexible and secure, real-time, two-way data exchange via RESTful APIs. Our technology helps clients reduce the time and expense of sharing data between their systems while improving data integrity.