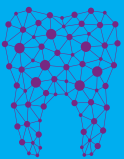# SKYGEN

WHY ARE MORE AND MORE DELTA DENTAL MEMBER COMPANIES TURNING TO SKYGEN FOR BENEFITS ADMINISTRATION TECHNOLOGY?

PARTNERSHIP: SKYGEN partners with leading regional and national health payers, including 3 Delta Dental member plans, to empower our clients to become the most efficient and effective healthcare organizations in the country.

We help our clients achieve:
- Excellent consumer experiences through multi-channel digital engagement
- Improved provider satisfaction through innovations that make time-consuming tasks effortless
- Business goals made possible by our modern core system technology
- Cost and quality goals through automation and efficiency in dental and vision benefits management

EXPERTISE: With decades of experience in dental and vision benefits administration, SKYGEN helps payers transform their business. We've helped Delta Dental member plans optimize products, fine-tune processes and apply best practices in benefits configuration, as well as move seamlessly off of legacy platforms.

We offer:
- Hands-on system & data migration to mitigate change management risk
- In-depth training and certification programs
- Data analytics for market strategies, savings opportunities and program quality
- Continual innovation in technologies and approaches

SEAMLESS EXPERIENCES: SKYGEN works with partners to develop integration points and customizations to ensure seamless interaction between your core systems, third party applications and our platform. As a result, our clients see improvement in member and provider satisfaction.

Key features:
- Integration with national capabilities supported by member companies through DDPA
- Configuration library of ADA dental codes, service categories and benefit plan characteristics
- Real-time, integrated pre- & post-dental service authorizations
- Dental network stacking and providing ratings

MODERN PLATFORM: SKYGEN is dedicated to pursuing technology advancements for payers and their constituents. We have the solutions Delta Dental member plans need, designed specifically for the unique specifications of dental and vision. We provide quarterly software releases, a continually evolving platform and a forward-looking 24 month technology roadmap.

Unique solutions:
- Modern, web-based, self-service tools for payer, member, provider, employer and producers
- Highly configurable user-driven design that puts the power in business users' hands
- Scalable & secure solutions help payers scale up or down
- Platform designed for high volume, automated claims processing and features auto-adjudication rates as high as 98%, faster claims payments and minimal manual intervention

INCREASED SAVINGS & SATISFACTION: SKYGEN helps clients bring down administration costs, while increasing satisfaction for members and providers.

Our solutions:
- Deliver millions of dollars in savings, enhanced provider experience, improved member satisfaction and reductions in call center volume
- Allow your IT team to focus resources and priorities on your core business
- Cut down on upfront technology investments by taking advantage of our cloud platform
- Realize cost and time savings through fully digital administrative workflows

INNOVATION: SKYGEN continues to innovate and transform specialty benefits so our clients are ready to compete in today's market and deliver on future growth. Our pioneering solutions help Delta Dental plans deliver consumer-driven specialty benefits seamlessly.

Transformation through:
- R&D investment in solutions that help drive automation and connectivity
- Our Dental Hub, designed to connect the dental industry, making day–to–day business in dental fast and easy.
- A virtual, touchless modern platform
- Pioneering solutions that control costs while delivering patient health outcomes

About SKYGEN

SKYGEN powers transformation of specialty benefits administration with technology and service solutions that reduce healthcare costs, improve access to care, increase healthcare value and elevate experiences and satisfaction for all stakeholders. SKYGEN partners with healthcare payers, delivery systems, and state regulatory agencies to administer dental and vision and other specialty benefits in both commercial and government markets. With its intelligent software-as-a-service (SaaS) automation, third-party administration (TPA), marketplace connectivity and risk management solutions, SKYGEN powers the nation's leading healthcare organizations, and serves more than 41 million member lives across all 50 states plus the District of Colombia and Puerto Rico.

SKYGENUSA.com